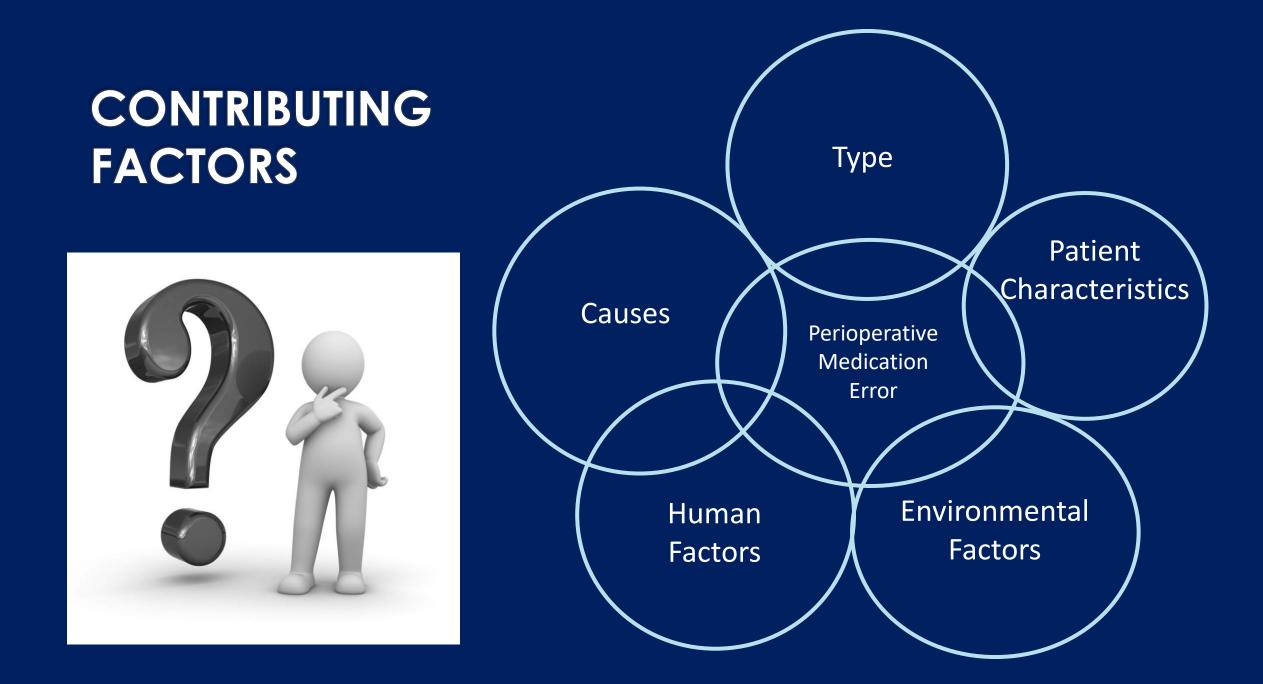


Factors Contributing to Medication Errors

Julie Boytim, DNP, RN, CRNA September 2018 I have no conflict of interest.



Patient Characteristics

Acuity Age Gender Procedure Physical Status Score Environmental **Factors Change in Provider** Emergencies Facility Size **Facility Type Fragmentation** Induction Length of Surgery Provider Time **Transfer** Workload

Type

Incorrect Administration Incorrect Dose Incorrect Route Omission Prescribing Error Repetition **Substitution** Unauthorized Unattended Drug Wrong Time Wrong Drug Wrong Patient

Causes

Communication Dilution Documentation Equipment **Knowledge Deficit** Labeling Package Design **Performance Deficit** Protocol not followed Syringe Swap

Human Factors

Experience <u>Fatigue</u> <u>Pressure to Proceed</u> <u>Vigilance</u> Stress

Are we making errors?

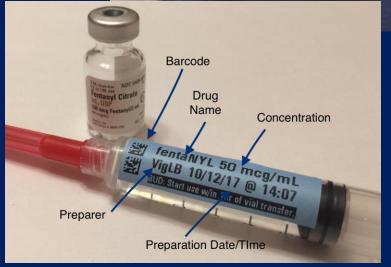


How is error defined?











Succinylcholine 20 mg/mL RStoe 08/10/18 @ 12:09 SUD: Start aso w/m thr of vibil transfor.
Rocuronium 10 mg/mL RStoe 08/10/18 @ 12:09 BUD: Start use w/in the of vial transform
Lido 2% with Epi 1:200k RStoe 08/10/18 @ 12:09 BUD: Start use w/in thr of vial transform Pitocin 10 Units/mL PStee 08/10/19 @ 12:09
A NSIDE UO/10/10 @ 12.05
BUD: Start use w/in thr of vial transfer. Set of the contract of vial transfer. Ketorolac 30 mg/mL RStoe 08/10/18 @ 12:09 BUD: Start use w/in thr of vial transfer. Start use w/in thr of vial transfer. Start use w/in thr of vial transfer. Start use w/in thr of vial transfer.
Zofran 2 mg/mL Yi RStoe 08/10/18 @ 12:09 BUD: Start use w/in thr of vial transfer.



Is it the Human?

IS THIS PROBLEM JUST "THE NORMALIZATION OF DEVIANCE"?

 DEF. AN INCREMENTAL PROCESS OF GRADUAL EROSION OF NORMAL PROCEDURES THAT WOULD NEVER BE TOLERATED IF PROPOSED IN A SINGLE, ABRUPT LEAP

 SMALL INCREMENTAL DEVIATIONS ARE OBSERVED AND TOLERATED— THEY ARE "NORMALIZED" UNLESS AN INJURY OCCURS



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