



**2017 Stoelting Workshop**  
**“Perioperative Handoffs: Achieving Consensus on How to Get It Right”**  
September 6, 2017 | Royal Palms Resort | Phoenix, AZ

**Program**

**Tuesday, September 5, 2017**

6:00 pm – 7:30 pm                      Preconference Reception

**Wednesday, September 6, 2017**

**Estrella Salon**

7:00 am – 7:45 am                      Breakfast and networking

7:45 am – 8:10 am                      Welcome  
*Mark Warner*

Why are we here? What’s the problem we are trying to solve?  
*Jeff Cooper*

The consensus process for this meeting  
*Jay Vogt*

**Panel 1: Evidence from the Field**

8:10 am - 8:22 am                      What is a handoff?  
*Meghan Lane-Fall*

8:22 am - 8:34 am                      What are the possible perioperative handoffs and how do they differ?  
*Amanda Lorinc*

8:34 am – 8:46 am                      Human Factors – Tools and Teaming  
*Joseph Keebler*

8:46 am – 8:58 am                      Impact of evidence of association of handoffs with adverse outcomes  
*Aalok Agarwala*

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8:58 am – 9:10 am	Principles of standardization in perioperative handoffs <i>Amanda Burden</i>
9:10 am – 9:30 am	Panel discussion <i>Panelists</i>
9:30 am – 10:00 am	Mid-morning break

### **Panel 2: Education & Implementation**

10:00 am – 10:12 am	Principles of implementation science that apply to handoffs <i>Brian Mittman</i>
10:12 am – 10:24 am	Educational strategies and tactics <i>Lee Ann Riesenberg</i>
10:24 am – 10:36 am	Use of EMR to promote HRT <i>Patrick Guffey</i>
10:36 am – 10:48 am	Successful handoff implementation <i>Raj Srivastava</i>
10:48 am – 11:00 am	Provocative issues in handoffs <i>Philip Greilich</i>
11:00 am – 11:20 am	Panel discussion <i>Panelists</i>
11:20 am – 11:45 am	Delphi results summary <i>Meghan Lane-Fall and Aalok Agarwala</i>
11:45 am – 12:45 pm	Lunch

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**Breakout Groups**

12:45 pm – 12:55 pm

Breakout Instructions  
*Jay Vogt*

12:55 pm – 2:15 pm

Breakouts: Each group seeks consensus on statements regarding one handoff question

*Group 1 Estrella Salon*: What are critical common process elements for any handoff to be successful? What essential behaviors (and roles) should be present in highly reliable handover teams?

*Aalok Agarwala*

*Group 2 Palmera North*: What metrics (process and outcomes) can we use to measure handoff effectiveness?

*Meghan Lane-Fall*

*Group 3 Palmera South*: What are the most important unknown questions about handoffs? (What should the research agenda be?)

*Atilio Barbeito*

*Group 4 Cervantes*: Is there a single mnemonic that can be used for perioperative handoffs? What are the essential characteristics of durable handover education/training?

*Steve Greenberg*

*Group 5 Vernadero*: What are best practices for handoff process implementation?

*Philip Greilich*

*Group 6 Estrella Garden*: How should patients be engaged in/notified of perioperative handoffs? (Not expecting to reach consensus.)

*Erin Pukenas*

2:15 pm – 2:30 pm

Refreshment Break

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**Achieving Consensus**

**Estrella Salon**

2:30 pm – 2:40 pm

Consensus process instructions  
*Jay Vogt*

2:40 pm – 2:55 pm

Essential Processes, behaviors, attitudes  
*Aalok Agarwala*

2:55 pm – 3:10 pm

Outcomes/Metrics  
*Meghan Lane-Fall*

3:10 pm – 3:25 pm

Future Research  
*Atilio Barbeito*

3:25 pm – 3:40 pm

Training  
*Steve Greenberg*

3:40 pm – 3:55 pm

Implementation Best Practices  
*Philip Greilich*

3:55 pm – 4:10 pm

Patient Engagement  
*Erin Pukenas*

4:10 pm – 4:35 pm

Return to Contentious Topics  
*Jay Vogt*

4:35 pm – 5:00 pm

Wrap up. What's next?  
*Jeff Cooper*

5:00 pm

Adjourn