2017 Stoelting Workshop
“Perioperative Handoffs: Achieving Consensus on How to Get It Right”
September 6, 2017 | Royal Palms Resort | Phoenix, AZ

Program

Tuesday, September 5, 2017

6:00 pm – 7:30 pm Preconference Reception

Wednesday, September 6, 2017

Estrella Salon

7:00 am – 7:45 am Breakfast and networking

7:45 am – 8:10 am Welcome
Mark Warner

Why are we here? What’s the problem we are trying to solve?
Jeff Cooper

The consensus process for this meeting
Jay Vogt

Panel 1: Evidence from the Field

8:10 am - 8:22 am What is a handoff?
Meghan Lane-Fall

8:22 am - 8:34 am What are the possible perioperative handoffs and how do they differ?
Amanda Lorinc

8:34 am – 8:46 am Human Factors – Tools and Teaming
Joseph Keebler

8:46 am – 8:58 am Impact of evidence of association of handoffs with adverse outcomes
Aalok Agarwala
8:58 am – 9:10 am  Principles of standardization in perioperative handoffs  
*Amanda Burden*

9:10 am – 9:30 am  Panel discussion  
*Panelists*

9:30 am – 10:00 am  Mid-morning break

**Panel 2: Education & Implementation**

10:00 am – 10:12 am  Principles of implementation science that apply to handoffs  
*Brian Mittman*

10:12 am – 10:24 am  Educational strategies and tactics  
*Lee Ann Riesenber*

10:24 am – 10:36 am  Use of EMR to promote HRT  
*Patrick Guffey*

10:36 am – 10:48 am  Successful handoff implementation  
*Raj Srivastava*

10:48 am – 11:00 am  Provocative issues in handoffs  
*Philip Greilich*

11:00 am – 11:20 am  Panel discussion  
*Panelists*

11:20 am – 11:45 am  Delphi results summary  
*Meghan Lane-Fall and Aalok Agarwala*

11:45 am – 12:45 pm  Lunch
Breakout Groups

12:45 pm – 12:55 pm  Breakout Instructions  
*Jay Vogt*

12:55 pm – 2:15 pm  Breakouts: Each group seeks consensus on statements regarding one handoff question

*Group 1 Estrella Salon:* What are critical common process elements for any handoff to be successful? What essential behaviors (and roles) should be present in highly reliable handover teams?
*Aalok Agarwala*

*Group 2 Palmera North:* What metrics (process and outcomes) can we use to measure handoff effectiveness?
*Meghan Lane-Fall*

*Group 3 Palmera South:* What are the most important unknown questions about handoffs? (What should the research agenda be?)
*Atilio Barbeito*

*Group 4 Cervantes:* Is there a single mnemonic that can be used for perioperative handoffs? What are the essential characteristics of durable handover education/training?
*Steve Greenberg*

*Group 5 Vernadero:* What are best practices for handoff process implementation?
*Philip Greilich*

*Group 6 Estrella Garden:* How should patients be engaged in/ notified of perioperative handoffs? (Not expecting to reach consensus.)
*Erin Pukenas*

2:15 pm – 2:30 pm  Refreshment Break
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<thead>
<tr>
<th>Achieving Consensus</th>
<th>Estrella Salon</th>
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<tbody>
<tr>
<td>2:30 pm – 2:40 pm</td>
<td>Consensus process instructions</td>
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<td><em>Jay Vogt</em></td>
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<td>2:40 pm – 2:55 pm</td>
<td>Essential Processes, behaviors, attitudes</td>
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<td><em>Aalok Agarwala</em></td>
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<td>2:55 pm – 3:10 pm</td>
<td>Outcomes/Metrics</td>
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<td><em>Meghan Lane-Fall</em></td>
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<td>3:10 pm – 3:25 pm</td>
<td>Future Research</td>
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<td>3:25 pm – 3:40 pm</td>
<td>Training</td>
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<td>Implementation Best Practices</td>
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<td><em>Philip Greilich</em></td>
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<td>3:55 pm – 4:10 pm</td>
<td>Patient Engagement</td>
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<td>4:10 pm – 4:35 pm</td>
<td>Return to Contentious Topics</td>
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<td><em>Jay Vogt</em></td>
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<td>4:35 pm – 5:00 pm</td>
<td>Wrap up. What’s next?</td>
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<td><em>Jeff Cooper</em></td>
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